

What to Do if There Is an Error On Your Calendar

(See other side for calendar reprint costs)

We will be happy to correct all errors that are our fault **at no charge**, provided we are notified of them **within 60 days of receipt** of your calendar. **(Any errors that are the customer's fault can be redone at the costs listed below)**. Simply fill out the form below, follow directions and return to us **NOTE: If HKP fault, we will only reimburse for Priority Mail to ship back to us**. We give all re-do calendars priority treatment and ship them within 5-10 business days.

Please fill in all information below if there is an error on your calendar

SHIP TO	FIRST NAME		LAST NAME		
	STREET ADDRESS				
	CITY		STATE	ZIP CODE	
	DAYTIME PHONE <i>(If we need to call)</i>	EVENING PHONE	E-MAIL ADDRESS <i>(to notify you of kit updates and shipping)</i>		

Check here if you are also ordering reprints on the other side

IMPORTANT: Was the original calendar order shipped to a different address?
 NO YES - Please indicate the name and zip code of the original order:
 Name: _____ Zip Code _____

Kit Number: #of Calendars to fix START DATE: Jan 2015 or _____

There are 2 options to choose from in re-doing calendars:

There is no charge if error is Happy Kids fault. If customer's fault, follow pricing at lower right.

- Option #1:** (Can only be used for date & title errors or color cover errors - not photo errors) - Ships first class mail in 2-3 Business Days. We will print date or title corrections on self-adhesive labels & mail them to you, or we will print color covers, punch binding holes and drill hanging hole. It's easy for you to put them on the calendar yourself. Return only this form, **not** your calendar(s) and photos **or** call us & we can process over the phone.
- Option #2:** (Can be used for any error) - Ships in 5-10 Business Days. We will reprint each page that has an error and rebind your calendar(s). **Return all your calendars with errors and ALL 12 photos (even if the problem is only with 1 month).** **NOTE:** Happy Kids will reimburse you for Priority Mail shipping **ONLY**. (**NOT** for overnight or 2- day shipping)

Please explain the error(s) (dates, titles or photos) on your calendar(s) Use a separate sheet of paper if necessary.

HKP MY Fault Fault _____

HKP MY Fault Fault _____

HKP MY Fault Fault _____

Special Options Error(s): Personalized Cover Heavy-wt. Stock Deluxe Color Cover Photo Cover Personalized Photo Cover
(attach separate sheet with phrase) (attach separate sheet with phrase)

Binding 11" x 11" Square Calendar

For Happy Kids errors, redone calendars will ship the same way as original order. For customer errors, calendars will ship Priority Mail.

PAYMENT INFORMATION FOR CUSTOMER ERRORS

CUSTOMER ERROR REDO CHARGES

PAYMENT TYPE: CHECK OR MONEY ORDER VISA
 DISCOVER MC AMEX

CREDIT CARD #: _____ Expiration Date _____
MO/YR

Have you filled out your credit card number completely?

SIGNATURE: _____

QTY	ITEMS ORDERED	COST
	Option 1: \$1 for every 12 date labels, \$1 for every 6 title labels	
	Shipping and handling for Option 1 = \$1.95	
	Option 2: \$2 for ea. page redone - \$2.25 if heavy-weight	
	Shipping & Handling for Option 2: \$6.45 for 1st calendar, \$1.00 each add'l calendar	
	Sales Tax (New York State residents only)	

Send this form to:
HAPPY KIDS PRODUCTIONS, INC.
 247 Route 100 - Suite 1010, Somers, NY 10589

OFFICE USE ONLY	TOTAL PAYMENT ENCLOSED	\$
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